

- **Community:**
Bridgetown, Nova Scotia
 - **Organization:**
Association of Western Valley CAP Sites
 - **Name:**
Charlotte Janes
 - **Did you host a youth intern for the 2014-2015 Youth Internship Program?**
Yes, our Association hosted several youth in 2014-15
 - **If yes, what was the impact for your organization and community?**
These positions offered local youth a very rich work experience in their community. It provided a much needed service to the Association and the community. This position bridged generational gaps by having youth work with the communities' senior population to introduce technology trends.
 - **Are you a community member that has been impacted by the services offered by this program? If so, how?**
Yes, I have watched the transformation of these youth as they go through this program. For some it is their first formal job interview. For others it assists in defining what their future path might be, often clarifying or changing career paths as a result.
 - **Have you hired Youth interns in the past? If so, what was the impact for your organization and community?**
Yes, as an Association, we have been hiring these Youth interns for many years. They enrich our community at the same time we are able to enrich the lives of the youth employed.
 - **Are you a former CAP (Community Access Program) Site?**
Yes
 - **If you were a former CAP site, how did the sunset of the program impact your community?**
Our sites, as well as most of those in Nova Scotia have been able to continue as CAP sites with some provincial funding.
 - **Do you think that a program like CAP should be available for communities?**
Absolutely.
 - **What would be the impact if the Youth Internship Program was not offered by the former Industry Canada, now Innovation, Science and Economic Development in 2015-2016?**
Our communities would lose out on a program that offers technology assistance to the general public. The youth in those communities would be missing out on a work experience that has made huge impacts for their careers. One former CAP youth has said that the reason she was hired so quickly as a full-time teacher was her work experience with CAP. There are many of these stories.
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- **Community:**
Prince George
- **Organization:**
Le Cercle des Canadiens Francais de Prince George (CCFPG)
- **Name:**
Not answered
- **Did you host a youth intern for the 2014-2015 Youth Internship Program?**
Yes, we did.
- **If yes, what was the impact for your organization and community?**
this youth intern improved positively our non profit organization. For example, he updated our CCFPG website, introduced new technology skills for our members. as technology coordinator, he contributed to improve the community services, such as getting a new informatic library system for the CCFPG. The technology coordinator made also official posters for the different events organized by our non-profit organization.
- **Are you a community member that has been impacted by the services offered by this program? If so, how?**
Yes I am the executive director the CCFPG, and I am also a Prince George community member. this programs has very benefits for our non profit organizations for many reasons. First, this program helps us financially to pay our new youth interns. Second, it helps us our young interns to choose their careers in the future, because it impacts on them positively. Third, it helps us also, as executive managers to improve and develop our management skills. Finally, This program service helps us also to improve the community service to the Francophone community (who represents only 1.5% of the city) and the Prince George community.
- **Are you now, or were you once a Youth intern?**
no
- **If you answered yes, what was the value of the internship to you?**
Not answered
- **Have you hired Youth interns in the past? If so, what was the impact for your organization and community?**
this Program impacted positively on our community. It improved our community services,

- **Are you a former CAP (Community Access Program) Site?**
Not answered
 - **If you were a former CAP site, how did the sunset of the program impact your community?**
Not answered
 - **Do you think that a program like CAP should be available for communities?**
It should be available to the community through non profit organizations.
 - **What would be the impact if the Youth Internship Program was not offered by the former Industry Canada, now Innovation, Science and Economic Development in 2015-2016?**
we won't be able to hire new young interns. It will impact negatively to our community services.
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- **Community:**
Victoria, BC
- **Organization:**
HeroWork Program Society
- **Name:**
Paul Latour
- **Did you host a youth intern for the 2014-2015 Youth Internship Program?**
Yes.
- **If yes, what was the impact for your organization and community?**
The interns developed integral aspects of our young charity. They assisted in the configuration of volunteer portals, online infrastructure, and Office 365. They also assisted in a market survey as well as developing an application process, capturing meeting minutes, and coordinating stakeholders.

As a result they have made the HeroWork program more effective, allowing us to deliver our mandate and make a bigger difference in community.

- **Are you a community member that has been impacted by the services offered by this program? If so, how?**

I'm unclear on the meaning of this question. I am a community member who has been impacted because of the interns work within our society. They were passionate and caring, with a great willingness to learn.

- **Are you now, or were you once a Youth intern?**

No. I was a youth before the program was started.

- **If you answered yes, what was the value of the internship to you?**

Not answered

- **Have you hired Youth interns in the past? If so, what was the impact for your organization and community?**

This was our first time. Hopefully not our last.

- **Are you a former CAP (Community Access Program) Site?**

No

- **If you were a former CAP site, how did the sunset of the program impact your community?**

Not answered

- **Do you think that a program like CAP should be available for communities?**

Not answered

- **What would be the impact if the Youth Internship Program was not offered by the former Industry Canada, now Innovation, Science and Economic Development in 2015-2016?**

In our changing world youth need to be able to break into the market place as well as gain experience and networks in a field of their choosing. Without such opportunities we diminish the next generation's ability to excel and make a difference.

- **Community:**

Powell River

- **Organization:**

Powel River Chamber of Commerce

- **Name:**
Kim Miller, manager
- **Did you host a youth intern for the 2014-2015 Youth Internship Program?**
Yes
- **If yes, what was the impact for your organization and community?**
Enabled us to offer more one on one communications with individuals and businesses.
Positive impact overall.
- **Are you a community member that has been impacted by the services offered by this program? If so, how?**
I managed the youth and my work load was lessened to a degree but was also I was able to give skills and education to the youth.
- **Are you now, or were you once a Youth intern?**
No
- **If you answered yes, what was the value of the internship to you?**
Not answered
- **Have you hired Youth interns in the past? If so, what was the impact for your organization and community?**
Yes I have hired in the past, with positive results always. These youth learnt hands on skills and learnt about organizations in the community and the services they provide.
- **Are you a former CAP (Community Access Program) Site?**
Yes
- **If you were a former CAP site, how did the sunset of the program impact your community?**
Our site was easy access for many who needed internet connection and did not have their own. We catered to tourists, job seekers, transient boaters, and first nations people.
- **Do you think that a program like CAP should be available for communities?**
Yes
- **What would be the impact if the Youth Internship Program was not offered by the former Industry Canada, now Innovation, Science and Economic Development in 2015-**

2016?

youth job loss, lack of IT training, youth leaving our community to find work.

- **Community:**
nonprofits, community groups, vulnerable/disadvantaged communities, at-risk youth
- **Organization:**
Vancouver Community Network
- **Name:**
n/a
- **Did you host a youth intern for the 2014-2015 Youth Internship Program?**
Yes
- **If yes, what was the impact for your organization and community?**
For 45 positions with 28 nonprofits and societies, we received over 1000 job applications.

Interns were mentored by their site supervisors and gained meaningful work experiences. They also received 9 hours of professional development and networking opportunities through workshops.

Interns were able to gain invaluable mentorship from their supervisors, receive income during their placement, enrich their work experience and get the chance to build essential skills. Intern hosts, likewise, were generally very appreciative of contributions made by interns to their organizations.

A significant number of interns was of visible minorities and women.

About 1 in 4 of interns assisted their IHO's with website/mobile development and (re)design from scratch.

Interns working directly with IHO clients provided a great deal of support to people dealing with poverty, mental and health disabilities, trauma, socio-economic and employment barriers, low ICT and ESL literacy – helping to fulfill the mandate of their respective IHO's.

- **Are you a community member that has been impacted by the services offered by this program? If so, how?**

Yes, I was a participant of the YI program and was given valuable program management experience.

- **Are you now, or were you once a Youth intern?**

Yes.

- **If you answered yes, what was the value of the internship to you?**

With a shortage of entry- and mid-level positions across many sectors, this program is crucial for young people, like myself, to transition into the labour market. With the work experience gained and opportunities for skills-building while working for VCN, I feel confident to secure employment in the field. From the testimonies from youth interns, it is glaringly apparent that the program is vital for students, young graduates, or those who are looking to break into the IT field. So many youth have attributed their success to the placements provided by this program.

- **Have you hired Youth interns in the past? If so, what was the impact for your organization and community?**

Last cycle, about 1 in 4 interns continued on as paid employees with their IHO's or were hired as contractors with other organizations related to their fields of interest immediately after the internship.

VCN also hired on youth interns to do contractual work on special projects, but was unable to retain them due to lack of funds.

It would be beneficial to secure a multi-year contract that would improve with retention for the administrative team and prevent staff turn-over. When this occurs each cycle, it seriously disrupts VCN's work, as it requires resources and time to train new staff.

- **Are you a former CAP (Community Access Program) Site?**

Yes. VCN has been administering this program since 2003.

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- **If you were a former CAP site, how did the sunset of the program impact your community?**

Organizationally, VCN had to restructure their programs. Please follow up with ED, who has institutional knowledge, for long-term impact.

- **Do you think that a program like CAP should be available for communities?**

Yes. Communities still heavily rely on public access to computers, the Internet, and

technical assistance. The focus of the YI program has shifted to high-tech internships, and less on educating the public and providing public utility, but organizations still have a need that must be filled. We mustn't forget our mandate to bridge the digital divide and supporting the most vulnerable populations.

- **What would be the impact if the Youth Internship Program was not offered by the former Industry Canada, now Innovation, Science and Economic Development in 2015-2016?**

It is unthinkable for the new government to cut such an essential program. In fact, more investment in Canadian youth and job creation should continue to be a focus/priority in the federal agenda. Cycle after cycle, the tremendous success and positive outcomes of the program attests to the necessity of this youth-centred programming that will have a ripple effect on the economy and the communities they serve.

- **Community:**

Nelson

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- **Organization:**

Public Library

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- **Name:**

Not answered

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- **Did you host a youth intern for the 2014-2015 Youth Internship Program?**

yes

- **If yes, what was the impact for your organization and community?**

this is a wonderful program which has multiple benefits to our community. from helping seniors learn about technology so they can stay connected to family and friends and function in today's world, to children and teen technology programs. People in our community really appreciate this program.

- **Are you a community member that has been impacted by the services offered by this program? If so, how?**

yes we are as we are able to offer technology support and training which is essential to our library members. in order to use library online services, people must receive training and assistance in things like downloading e-books and e-magazines, streaming videos and music, using the sophisticated online catalogue, etc.

- **Are you now, or were you once a Youth intern?**

no

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- **If you answered yes, what was the value of the internship to you?**

Not answered

- **Have you hired Youth interns in the past? If so, what was the impact for your organization and community?**

We have hired youth interns in the past and this has allowed us to build and improve the program each year, providing a continuum of training.

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- **Are you a former CAP (Community Access Program) Site?**

yes

- **If you were a former CAP site, how did the sunset of the program impact your community?**

we were impacted by the loss of funding in support of the technology services we can provide to our community. the loss of the funds resulted in our computers and other technology programs being of a lower caliber.

- **Do you think that a program like CAP should be available for communities?**

yes absolutely.

- **What would be the impact if the Youth Internship Program was not offered by the former Industry Canada, now Innovation, Science and Economic Development in 2015-2016?**

it would have a great impact on the seniors in our community who are the heaviest users of the training programs provided by the Youth internship program. WE would no longer be able to provide this level of training and support for them.

- **Community:**

Radium Hot Springs

- **Organization:**

Radium Chamber of Commerce/Tourism Radium/Radium Visitor centre services

- **Name:**

Kent G Kebe

- **Did you host a youth intern for the 2014-2015 Youth Internship Program?**

Part of the 2014-2015 year

- **If yes, what was the impact for your organization and community?**

This program was vital to us, ensuring we had someone on staff that could help users of the CAP computers had help if needed. To fill government forms, help with their email and also made it possible for the Host organization afford to keep the public computers updated , clean and usable. Changing the program had very negative effects on users, staff ability to help users.

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- **Are you a community member that has been impacted by the services offered by this program? If so, how?**

I am the manager of the Chamber and a member of our community and have been affected drastically by the changes to this service. The people that need the help in our community with the computers now do not get the help they need and leave the CAP site frustrated because the equipment is getting old and they do not understand how going on the internet can be so frustrating.

- **Are you now, or were you once a Youth intern?**

No

- **If you answered yes, what was the value of the internship to you?**

Not answered

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- **Have you hired Youth interns in the past? If so, what was the impact for your organization and community?**

I have been hiring youth interns for over 10 years, the fall of 2015 year was the first ever that we did not hire one because of the new direction and rules this once very useful grant have now taken. The impact to our organization and the community is priceless. We can no longer serve the users of the service to any degree because we are now under staffed, the community is suffering because the people that need the service have no one available to help them. It has been a very big loose, loose for all as the people that make the rules are not living the CAP life or even know who uses it and have no idea how a single rule or direction change can destroy a service that once did so much good for the users and the host organizations and especially the community that hosts both the user and organization. We have kept stats for almost 12 years on usage and have never been asked for any of the data, It is a shame where this once useful grant for non profits has ended up.

- **Are you a former CAP (Community Access Program) Site?**

Yes

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- **If you were a former CAP site, how did the sunset of the program impact your community?**

It was a very big negative impact on our small community!

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- **Do you think that a program like CAP should be available for communities?**

Absolutely 100% available for communities that need it!

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- **What would be the impact if the Youth Internship Program was not offered by the former Industry Canada, now Innovation, Science and Economic Development in 2015-2016?**

The negative impact would be even larger than the changes to the last program had on the community. It would be unmeasurably large to say the least. If you want actual \$ please contact me directly so I can gather them.

We will be upgrading all our infrastructure and subscriber radios. This is part of the Youth Intern' experience. This is the Marketing Analysis I included in the Connecting Canadians application. "In addition, this project has two objectives; to provide internet access to 147 households that are currently underserved and to upgrade current network equipment to allow data speeds of 5 Mbps download/1Mbps upload. Upgrade the infrastructure equipment at access points and with the end user. It will offer sustainable internet service at fair prices to every resident, educational institutions, health facilities, and business and community groups as well as police, fire and emergency services with in the region. λTo expand our subscriber area, which will develop and support opportunities, which will broaden the economic base within the community with telecommunications, which will further enhance cultural and recreational facilities, government programs and services. λTo provide reliable access, which will enhance the quality of life in the Regional District by fostering communication between families, improving access to services, increasing educational opportunities, enhancing health care services and increasing opportunities for business and economic

Community:

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area, which will develop and support opportunities, which will broaden the economic base within the community with telecommunications, which will further enhance cultural and recreational facilities, government programs and services. λTo provide reliable access, which will enhance the quality of life in the Regional District by fostering communication between families, improving access to services, increasing educational opportunities, enhancing health care services and increasing opportunities for business and economic development.

- **Organization:**

Edgewood Community Internet Society

- **Name:**

Not answered

- **Did you host a youth intern for the 2014-2015 Youth Internship Program?**

Yes

- **If yes, what was the impact for your organization and community?**

λ Improved the organization of client use of The Edge

λ Recycled some old computers and upgraded the aging ones we the clients are now using

λ Taught 3D Modeling

λ Generating Google maps of Inonoaklin Edgewood Broadband community network

- **Are you a community member that has been impacted by the services offered by this program? If so, how?**

Yes. This is a very valuable asset to our society. We have had a number of interns over the years and all have brought new and innovative ideas to our site.

- **Are you now, or were you once a Youth intern?**

No

- **If you answered yes, what was the value of the internship to you?**

Not answered

- **Have you hired Youth interns in the past? If so, what was the impact for your organization and community?**

Yes. The intern helped clients to develop skills in MS-Office, including MS-Excel, Outlook Express, and Power Point, provided support for clients on an On-Site basis. Support

included, government on-line forms, photo copies and most office tasks. Some of these interns continue to be employed in the community and others in the region in jobs that require IT training.

- **Are you a former CAP (Community Access Program) Site?**

Yes

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- **If you were a former CAP site, how did the sunset of the program impact your community?**

Individuals on fixed income and low income are very negatively effected. Their only access to a computer is our CAS which is funded with an intern. These segments of the population fall through the cracks because they have limited literacy and computer skills.

- - **Do you think that a program like CAP should be available for communities?**
- YES. REFER TO #11 ANSWER. IT HAS TO BE A HUMAN right to have access to a computer
- **What would be the impact if the Youth Internship Program was not offered by the former Industry Canada, now Innovation, Science and Economic Development in 2015-2016?**

Youth would not experience the the on site work. The communities would not benefit

- **Community:**

Christina Lake (Regional District of Kootenay Boundary Area 'C')

- **Organization:**

Christina Gateway Community Development Association

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- **Name:**

Cavan Gates

- **Did you host a youth intern for the 2014-2015 Youth Internship Program?**

Yes

- **If yes, what was the impact for your organization and community?**

We were able to offer computer, tablet, and smartphone help mainly to older residents. We were also able to staff the community information desk.

- **Are you a community member that has been impacted by the services offered by this program? If so, how?**
No, a supervisor.
-
- **Are you now, or were you once a Youth intern?**
Yes
-
- **If you answered yes, what was the value of the internship to you?**
It allowed me to find further employment in the community in a non profit.
-
- **Have you hired Youth interns in the past? If so, what was the impact for your organization and community?**
As above, we were able to provide computer / tablet / smartphone help to residents and community information.
-
- **Are you a former CAP (Community Access Program) Site?**
Yes (the Christina Lake Welcome Centre)
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- **If you were a former CAP site, how did the sunset of the program impact your community?**
The reality is that there is an ongoing need for computer assistance especially to seniors. Computers are increasing in their relevance to daily life not only for information / research, but especially for communications and data management. We don't have resources as a small resort community to provide the computer help residents could benefit from.
- **Do you think that a program like CAP should be available for communities?**
Yes, see above.
- **What would be the impact if the Youth Internship Program was not offered by the former Industry Canada, now Innovation, Science and Economic Development in 2015-2016?**
We would not be able to provide as much community information, community promotion, and computer help to residents.
- **Community:**
Victoria, BC

- **Organization:**
James Bay New Horizons
- **Name:**
Kim Dixon
- **Did you host a youth intern for the 2014-2015 Youth Internship Program?**
Yes
- **If yes, what was the impact for your organization and community?**
Without this funding, we would NOT be able to offer computer classes and activities for our (senior) members.
-
- **Are you a community member that has been impacted by the services offered by this program? If so, how?**
Yes, definitely helps us to provide one on one help to our members wanting to keep up with modern technology.
- **Are you now, or were you once a Youth intern?**
No
-
- **If you answered yes, what was the value of the internship to you?**
Not answered
-
- **Have you hired Youth interns in the past? If so, what was the impact for your organization and community?**
Yes, we have been fortunate enough to have received funding through this program for the past few years. Without this funding, we would not be able to run our program
- **Are you a former CAP (Community Access Program) Site?**
Yes
- **If you were a former CAP site, how did the sunset of the program impact your community?**
We were left with less than ideal computers which needed to be updated. We had no support and as a non profit organization we had to fundraiser to keep up with current programs and pay for the internet support.
- **Do you think that a program like CAP should be available for communities?**
Yes!

- **What would be the impact if the Youth Internship Program was not offered by the former Industry Canada, now Innovation, Science and Economic Development in 2015-2016?**

We will not be able to run or offer the support we do to our members and the community.

- **Community:**

Victoria, BC

- **Organization:**

The Mustard Seed Street Church

- **Name:**

Jackie Cox-Ziegler

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- **Did you host a youth intern for the 2014-2015 Youth Internship Program?**

Yes 2

- **If yes, what was the impact for your organization and community?**

Having the interns were amazing! We had 2 interns over our busy December when we offer extra services to those in our community and one intern was able to add a lot of support to that program. This included help with our Christmas Dinner and our Christmas Hamper Program. Most specifically she helped with the toys for the children receiving Christmas Hampers from us. Both soliciting the donations and helping with the distribution. Christmas is also our biggest time of fundraising so the second intern helped a lot with that.

Later when we were in the new year she helped us with survey monkey and we did client, staff, volunteer and membership engagement on priorities for our programs. The second intern helped with our special events, especially in volunteer organization and in promoting events in the social media.

- **Are you a community member that has been impacted by the services offered by this program? If so, how?**

no

- **Are you now, or were you once a Youth intern?**

No and yet my children are.

- **If you answered yes, what was the value of the internship to you?**

My son really struggled to gain employment after graduating from university and was able to get a career focus internship this year. To be able to gain practical experience has shifted his outlook on life. He has felt rewarded as he used skills he had and gained other skills. I have seen his level of confidence grow as well as his sense of self-worth. The work has given him actual experience but also has made him feel he is contributing both to the work force but also has taught him a lot about team dynamics in the work place.

- **Have you hired Youth interns in the past? If so, what was the impact for your organization and community?**

Interns hired in 2015-2016 & 2014-2015.

To be able to hire interns that are not summer students is huge! We love summer students but our biggest need goes at other times of the the year too, especially December and January. The grants we received are the only reason we were able to hire the interns.

- **Are you a former CAP (Community Access Program) Site?**

We weren't part of the earlier initiative and yet we offer computers for people to use through our family Centre, on a limited basis.

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- **If you were a former CAP site, how did the sunset of the program impact your community?**

N/A

- **Do you think that a program like CAP should be available for communities?**

yes

- **What would be the impact if the Youth Internship Program was not offered by the former Industry Canada, now Innovation, Science and Economic Development in 2015-2016?**

We would not have been able to bring in the amazing interns. This year we had both student and career focus interns. The one intern helped us implement a web based program to help share food in Victoria between different agencies. givefoodgetfood. This intern let us move the project ahead much faster. How great is that, helping collaborate and share resources and feed People. He not only learned the program, helped develop the website but also trained the people from the other agencies. It was a lot of learning for him and very practical work experience.

Another intern Helped Coordinate all the volunteers for our Christmas Dinner which fed over 700 people. Without this intern the dinner may have had to be smaller. Another

intern helped coordinate our Christmas gifts for our hamper program. She also helped with our fundraising program and was able to both be trained in our on-line scheduling and the train and support others. Our final intern supported us with our Christmas fundraising and the online program.

Interns take a lot of support and mentoring yet they also have been able to acquire skills quickly. My observation is that they are greatly influenced by learning something and then be able to apply the lesson right away. For us they have been an amazing addition to our staff and enabled us to do more for the hungry, homeless and hurting by letting us engage our volunteers better and raise more funds to support our charitable works.

Community:

West Kelowna

- **Organization:**

Greater Westside Board of Trade

- **Name:**

Karen Beaubier

- **Did you host a youth intern for the 2014-2015 Youth Internship Program?**

Yes

- **If yes, what was the impact for your organization and community?**

As the local non profit business organization, having a youth work in our office the last two years has been instrumental as a support to the Executive Director by ensuring various membership benefits were maintained and events were successful both from a sponsorship point of view and sold out attendances. Keeping accurate records of members is an integral component of which was a main responsibility of the youth hired.

- **Are you a community member that has been impacted by the services offered by this program? If so, how?**

Not answered

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- **Are you now, or were you once a Youth intern?**

Many years ago, I was a co-op university student, so similar but different - the goal was the same - to employ youth

- **If you answered yes, what was the value of the internship to you?**
gain that work experience as it was integral to securing my first "real" job out of university
 - **Have you hired Youth interns in the past? If so, what was the impact for your organization and community?**
Yes - same benefits as above
 -
 - **Are you a former CAP (Community Access Program) Site?**
yes
 -
 - **If you were a former CAP site, how did the sunset of the program impact your community?**
not very much
 -
 - **Do you think that a program like CAP should be available for communities?**
yes but it needs to be marketed properly
 -
 - **What would be the impact if the Youth Internship Program was not offered by the former Industry Canada, now Innovation, Science and Economic Development in 2015-2016?**
non profits would be more impacted than the technology access part of the program, in my opinion & based on what I saw happen in my community
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- **Community:**
Powell River
- **Organization:**
Tourism Powell River
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- **Name:**
Tracey Ellis
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- **Did you host a youth intern for the 2014-2015 Youth Internship Program?**
We hosted a youth intern in Jan - Mar 2015.
-
- **If yes, what was the impact for your organization and community?**
we were able to bring many of our technologically challenging systems up to par with

our peer businesses.

- **Are you a community member that has been impacted by the services offered by this program? If so, how?**
we were able to upgrade our systems
-
- **Are you now, or were you once a Youth intern?**
no
-
- **If you answered yes, what was the value of the internship to you?**
Not answered
-
- **Have you hired Youth interns in the past? If so, what was the impact for your organization and community?**
Not answered
-
- **Are you a former CAP (Community Access Program) Site?**
no
-
- **If you were a former CAP site, how did the sunset of the program impact your community?**
Not answered
-
- **Do you think that a program like CAP should be available for communities?**
yes
-
- **What would be the impact if the Youth Internship Program was not offered by the former Industry Canada, now Innovation, Science and Economic Development in 2015-2016?**
- we would still be in the dark ages of technology and so would all our member businesses

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- **Community:**
Golden, BC
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 - **Organization:**
Golden Women's Resource Centre

- **Name:**
Linley McLean
- **Did you host a youth intern for the 2014-2015 Youth Internship Program?**
Yes.
-
- **If yes, what was the impact for your organization and community?**
Organizational Impact: a number of our clients have low literacy skills, and are uncomfortable/don't know how to use computers or navigate the internet. The Youth Intern supports our clients with these issues, and by doing so, other staff can focus on their job descriptions, knowing that clients are being supported. Many people who use our computers, and get support from our Youth Intern eventually become clients of other staff, so the intern is an introduction to our organization in many ways.
Community: there are very few free public computers that people can use in our rural and remote community. The other 2 organizations that offer free computer use do not provide computer support to the people using them. We find that people who are living in poverty, with disabilities, and low literacy skills, as well as seniors need, not only access to computers and the internet, but support with using them. The assumption from the government seems to be that everyone has access to computers and knows how to use them, which is not the case. With applications to government services moving online, and communication being increasingly based online, the computer site, along with the youth intern provides our community with the crucial services they need in order to avoid falling through the cracks. The digital divide seems to get bigger without services and programs such as these. I think it is really important to recognize the importance of someone providing support with what many people consider basic skills: how to navigate the internet, set up a Facebook account (safely and with appropriate privacy settings), set up an email account and use it, understand online safety and privacy.
- **Are you a community member that has been impacted by the services offered by this program? If so, how?**
Not answered
- **Are you now, or were you once a Youth intern?**
Not answered

- **If you answered yes, what was the value of the internship to you?**

Not answered

-

- **Have you hired Youth interns in the past? If so, what was the impact for your organization and community?**

Yes! Please see my comments above regarding the impact on our community and organization. I would also like to add that in our community, there are few employment options for youth. Many end up working at fast food restaurants on the high way. The Youth Intern positions offers a valuable, and meaningful work experience to youth in our community. The fact that the computer site is a small part of the work our organization does, means that youth interns are exposed to a greater not-for profit environment, social issues, and opportunities. I know that our youth interns over the years have valued the experiences they acquired and it has impacted decisions they make later on in life. The work also has helped them access other employment opportunities because of the "related work experience" they gained through the CAP Youth Intern program.

- **Are you a former CAP (Community Access Program) Site?**

Yes.

-

- **If you were a former CAP site, how did the sunset of the program impact your community?**

Our organization decided to continue offering free computer and internet access because it is such a valuable and important service in our community. The computer site is not as nice as it once was (used computers, limited software, etc.) and half of the year there is not designated support for people using the site (with the exception of when/if we have a CAP YI). Many of the people who use our computer site require assistance, putting the additional task on other staff who support people on the computer off the side of their desks.

-

- **Do you think that a program like CAP should be available for communities?**

Yes. As I mentioned before, the assumption that people have access to computers and that people know how to use computers/navigate the internet is putting a lot of people at risk because they cannot access government applications, apply for employment opportunities, stay connected with family and friends, access information, etc. In a rural and remote community like ours, there are no government service agencies that can provide people with one on one support, instead they are directed online, but if they don't have access to a computer, or know how to navigate the internet, they are at a major disadvantage. Personally, I have worked with so many people who don't have email addresses, know how to do simple searches online, type, etc. I think that it was

very sad that the CAP program was no longer available, but that it could continue to be provided in many different ways (not specifically how it was delivered originally).

- **What would be the impact if the Youth Internship Program was not offered by the former Industry Canada, now Innovation, Science and Economic Development in 2015-2016?**

Again, many of our clients would not get support online/on computers, leaving them at risk of falling between the cracks. Youth Interns provide vital, and basic support to individuals that are at risk and often marginalized: people with disabilities, people with low literacy skills, seniors, people fleeing violence, people living in poverty, immigrants, etc.

- **Community:**
Victoria
- **Organization:**
Victoria Disability Resource Centre
-
- **Name:**
David Hosking
-
- **Did you host a youth intern for the 2014-2015 Youth Internship Program?**
No
-
- **If yes, what was the impact for your organization and community?**
Not answered
-
- **Are you a community member that has been impacted by the services offered by this program? If so, how?**
NO
-
- **Are you now, or were you once a Youth intern?**
No
-
- **If you answered yes, what was the value of the internship to you?**
Not answered

- **Have you hired Youth interns in the past? If so, what was the impact for your organization and community?**

no

- **Are you a former CAP (Community Access Program) Site?**

no

-

- **If you were a former CAP site, how did the sunset of the program impact your community?**

Not answered

- **Do you think that a program like CAP should be available for communities?**

Yes. CAP is useful for the Victoria Disability Resource Centre because many disabled people have difficulty accessing computer based technology and this hampers their ability to access various government services and limits their interaction with the community and their friends. CAP allows us to put on individual and group training sessions so our clients become familiar with using various internet applications.

- **What would be the impact if the Youth Internship Program was not offered by the former Industry Canada, now Innovation, Science and Economic Development in 2015-2016?**

Without the program we would not be able to offer valuable training opportunities to disabled people in our community.

-
- **Community:**

Creston, BC

- **Organization:**

Creston Public Library Association

-

- **Name:**

Aaron Francis

-

- **Did you host a youth intern for the 2014-2015 Youth Internship Program?**

Yes

- **If yes, what was the impact for your organization and community?**

This program has had a major impact on our organization and our community. Through this program, we have been able to provide one-on-one basic computer assistance to hundreds of seniors, enabling them to access government documents, keep in touch with family members, create resources to share their knowledge within the community, and much more.

Our interns have provided invaluable assistance to us in helping to maintain our own computer network, social media pages and website, and have worked on various special projects which have brought value to our library and community.

We have been able to offer opportunities to young people to develop technical skills as well as to work with the public in various capacities. One recent intern, for example, suffers from a disability which has made him extremely reluctant to work in a social environment. During his internship, we have seen him develop as a person and productive member of the workforce, and become much more comfortable working with people of all ages and backgrounds. Without the CAPYI program, none of this would have been possible for us.

- **Are you a community member that has been impacted by the services offered by this program? If so, how?**

Not answered

- **Are you now, or were you once a Youth intern?**

No.

- **If you answered yes, what was the value of the internship to you?**

Not answered

-

- **Have you hired Youth interns in the past? If so, what was the impact for your organization and community?**

See above.

-

- **Are you a former CAP (Community Access Program) Site?**

Yes.

-

- **If you were a former CAP site, how did the sunset of the program impact your community?**

Rural libraries are very much disadvantaged when it comes to funding and opportunities to provide services to our community comparable to those available in urban centres.

This is noted in (The Royal Society of Canada. "The Future Now: Canada's Libraries, Archives, and Public Memory". 2014. <http://rsc->

The CAP program and CAPYI have helped level the field.

- **Do you think that a program like CAP should be available for communities?**
YES.
 - **What would be the impact if the Youth Internship Program was not offered by the former Industry Canada, now Innovation, Science and Economic Development in 2015-2016?**
We would be severely hampered in our ability to provide basic computer help and related services to our community. We would fall further behind urban libraries and communities.
-

- **Community:**
Comox Valley, B.C.
-
- **Organization:**
Community Justice Centre
-
- **Name:**
Bruce Curtis
-
- **Did you host a youth intern for the 2014-2015 Youth Internship Program?**
No
-
- **If yes, what was the impact for your organization and community?**
Not answered
-
- **Are you a community member that has been impacted by the services offered by this program? If so, how?**

There have been a variety of interns working in a number of non-profits in our community. They have each, within their own programme, provided important services to the community.

- **Are you now, or were you once a Youth intern?**

No

- **If you answered yes, what was the value of the internship to you?**

Not answered

•

- **Have you hired Youth interns in the past? If so, what was the impact for your organization and community?**

WE previously hired a youth intern to supplement our organizations capacity to do fund-raising using social media tools (Go Fund It, and other fundraising programmes). The intern not only mounted a campaign for one of our projects, but also left a manual of how to do it so that subsequent volunteers could manage it.

•

- **Are you a former CAP (Community Access Program) Site?**

No

•

- **If you were a former CAP site, how did the sunset of the program impact your community?**

Not answered

•

- **Do you think that a program like CAP should be available for communities?**

For remote and rural communities, it was a real benefit.

•

- **What would be the impact if the Youth Internship Program was not offered by the former Industry Canada, now Innovation, Science and Economic Development in 2015-2016?**

As an organization, we don't always have a project that can benefit from a youth intern - but when we do, it is tremendously helpful to have access to it. We are currently in our second youth intern project and the value in bringing in someone with the skills we need to do the work we need done, and provide valuable work experience for a young person is a perfect mix that benefits the youth and the community.

-
- **Community:**

Gwayee Village, Kingcome Inlet, B.C.

- **Organization:**
Dzawada'enuxw First Nation
- **Name:**
Pamela Dawson, Finance Administrator
-
- **Did you host a youth intern for the 2014-2015 Youth Internship Program?**
No
-
- **If yes, what was the impact for your organization and community?**
Not answered
-
- **Are you a community member that has been impacted by the services offered by this program? If so, how?**

Yes, it provided much need access to the internet highway that a lot of community members do not have; it also taught basics of computer skills as well as how to use various types of computer software.

- **Are you now, or were you once a Youth intern?**
No
-
- **If you answered yes, what was the value of the internship to you?**
Not answered
-
- **Have you hired Youth interns in the past? If so, what was the impact for your organization and community?**
Yes. It provided jobs, as well as the ability for the employee to access information to help them provide what was needed to the community. It provided the community much-needed access to the internet highway on every day issues such as research, banking, on-line courses, connection to family who live far away, considering we are a very isolated and remote community with access by air or water only.
- **Are you a former CAP (Community Access Program) Site?**
we haven't had a CAP site in our community for a while only because funding comes in so late and we are unprepared.
- **If you were a former CAP site, how did the sunset of the program impact your community?**
Community members find it harder to access the internet highway.

- **Do you think that a program like CAP should be available for communities?**
Most definitely, and especially for those communities like ours who are so isolated and remote.
 - **What would be the impact if the Youth Internship Program was not offered by the former Industry Canada, now Innovation, Science and Economic Development in 2015-2016?**
A lot of people in our community can't afford internet access, so they would be without it altogether.
-

- **Community:**
Victoria
- **Organization:**
Pacific Peoples' Partnership
-
- **Name:**
April Ingham
-
- **Did you host a youth intern for the 2014-2015 Youth Internship Program?**
Yes 2 in 2014-15, and 3 in 2015-16
-
- **If yes, what was the impact for your organization and community?**
Tremendous benefits and impacts for our organization, the interns and our community as a whole. The interns all rose to the challenge, getting to know our organization, our technical challenges, and goals for the future. They also helped organize and promote many events and activities, in addition to launching and building new tech tools, media, resources and social media.
- **Are you a community member that has been impacted by the services offered by this program? If so, how?**

Our 5 YIP interns all added huge value to our organization's capacity. We are a small non-profit NGO with lots of expertise but not enough hands on deck. The youth gained tremendously from this experience as did we from the tech savy youthful energy of our Team members.

- **Are you now, or were you once a Youth intern?**

No - but I have hosted over 100 of them in my career.

- **If you answered yes, what was the value of the internship to you?**

Interns are essential for the good of all our communities. They provide invaluable work experiences to the young participants, who are often just emerging from their educational programs, and valuable talented young professionals eager to help our good work.

- **Have you hired Youth interns in the past? If so, what was the impact for your organization and community?**

Yes, interns and summer students are key to our operations as we need the additional capacity to handle the work load that results from our growth.

- **Are you a former CAP (Community Access Program) Site?**

no

- **If you were a former CAP site, how did the sunset of the program impact your community?**

n/a

-

- **Do you think that a program like CAP should be available for communities?**

Yes, the program is invaluable as the youth can bring current skills and information to the internship, while learning on the job and providing value to the host organization. It's a win win scenario!

- **What would be the impact if the Youth Internship Program was not offered by the former Industry Canada, now Innovation, Science and Economic Development in 2015-2016?**

Our organization would sorely miss the opportunity to work with talented young interns such as those who have helped us grow and engage via tech to a higher degree.

- **Community:**

Sechelt, BC

- **Organization:**

Sechelt Public Library

- **Name:**
Margaret Hodgins
- **Did you host a youth intern for the 2014-2015 Youth Internship Program?**
Yes
-
- **If yes, what was the impact for your organization and community?**
The impact of this grant for the library was that a technology tutor was available to assist over 100 community members (mostly seniors) with e-readers, tablets, laptops, and phones. The library does not have the staff to meet this community demand.
- **Are you a community member that has been impacted by the services offered by this program? If so, how?**
Not answered
- **Are you now, or were you once a Youth intern?**
Not answered
- **If you answered yes, what was the value of the internship to you?**
Not answered
-
- **Have you hired Youth interns in the past? If so, what was the impact for your organization and community?**
- Youth interns have been instrumental in providing assistance to seniors to become comfortable with technology. The use of this technology and coming to the library to receive assistance, has also addressed issues of social isolation for this demographic.
- **Are you a former CAP (Community Access Program) Site?**
Yes. CAP sites were often located in libraries.
-
- **If you were a former CAP site, how did the sunset of the program impact your community?**
- For small and rural libraries trying to keep pace with technology, CAP programs often determined when computers were upgraded. Small libraries do not often have the expertise or capital for large expense programs, especially the transitioning from a print to a digital society.
- **Do you think that a program like CAP should be available for communities?**
Yes.

- **What would be the impact if the Youth Internship Program was not offered by the former Industry Canada, now Innovation, Science and Economic Development in 2015-2016?**

A young person would not receive excellent training, enjoying a networking opportunity and learn business skills. Over 100 seniors would no longer receive technology assistance from the public library.

- **Community:**
Lumby & District North Okanagan
- **Organization:**
Lumby & District Chamber of Commerce & Visitor Centre
-
- **Name:**
Stephanie Sexsmith
-
- **Did you host a youth intern for the 2014-2015 Youth Internship Program?**
Yes in 2015
-
- **If yes, what was the impact for your organization and community?**
The impact to our organization was beyond what we could have imagined we were able to move forward with new initiatives that wouldn't have been possible without program support
- **Are you a community member that has been impacted by the services offered by this program? If so, how?**

Yes our community organization was able to move forward with new technology programs that would not have normally been possible.
-
- **Are you now, or were you once a Youth intern?**
No
- **If you answered yes, what was the value of the internship to you?**
Not answered

- **Have you hired Youth interns in the past? If so, what was the impact for your organization and community?**
No this our first time being eligible to hire youth interns and the opportunity has seen a community wide benefit
- **Are you a former CAP (Community Access Program) Site?**
No
-
- **If you were a former CAP site, how did the sunset of the program impact your community?**
Not answered
-
- **Do you think that a program like CAP should be available for communities?**
Yes
-
- **What would be the impact if the Youth Internship Program was not offered by the former Industry Canada, now Innovation, Science and Economic Development in 2015-2016?**

Our community would suffer because our organization although we have the technology equipment do not have the financial resources to be able to hire someone to participate in these type of programs

- **Community:**
Castlegar
- **Organization:**
Castlegar & District Public Library
-
- **Name:**
Heather Maisel
-
- **Did you host a youth intern for the 2014-2015 Youth Internship Program?**
Yes
-
- **If yes, what was the impact for your organization and community?**
Our community members had expanded access to technology training and one-on-one assistance

- **Are you a community member that has been impacted by the services offered by this program? If so, how?**

No

- **Are you now, or were you once a Youth intern?**

No

- **If you answered yes, what was the value of the internship to you?**

Not answered

- **Have you hired Youth interns in the past? If so, what was the impact for your organization and community?**

Yes, same as above

•

- **Are you a former CAP (Community Access Program) Site?**

Yes

•

- **If you were a former CAP site, how did the sunset of the program impact your community?**

We had to cut our programs and services in order to maintain the level of public access to computers and technology that were afforded by the grant

- **Do you think that a program like CAP should be available for communities?**

Yes

- **What would be the impact if the Youth Internship Program was not offered by the former Industry Canada, now Innovation, Science and Economic Development in 2015-2016?**

Our community will have fewer opportunities for technology training and assistance. The excellent job opportunity for a young person will disappear.

-
- **Community:**

- Not answered

•

- **Organization:**

Okanagan School of the Arts

- **Name:**

Jane Shaak

- **Did you host a youth intern for the 2014-2015 Youth Internship Program?**

Yes, we hired a youth intern for 2014-2105

- **If yes, what was the impact for your organization and community?**

There was a lot of impact hiring the Youth Intern. Our organization operates an art/community centre where individuals, organizations meet. We had 31,000 visits to our 30,000 sq ft facility in 2015. The Youth Intern was invaluable with audio technical support, computer/website knowledge, office skills and so much more. This program is an important part of our year round service to the greater community.

- **Are you a community member that has been impacted by the services offered by this program? If so, how?**

Yes I have been impacted by the services offered. It has helped me to accomplish more. I have learned more about social media and website design. I have also been proud of being able to offer assistance to those in need. Our Youth Intern also gained great skills and has been able to improve his resume.

- **Are you now, or were you once a Youth intern?**

No I am a Supervisor in this program.

- **If you answered yes, what was the value of the internship to you?**

I answered no

- **Have you hired Youth interns in the past? If so, what was the impact for your organization and community?**

Yes, we have hired Youth Interns in the past. The impact has always been excellent. We are considered a positive community service organization so it is great to hire provide services through this program. We are a small non-profit organization with big impact thanks to this program.

- **Are you a former CAP (Community Access Program) Site?**

Yes we are a former CAP site.

- **If you were a former CAP site, how did the sunset of the program impact your community?**

- The sunset of the program transitioned into the new program so we have not been adversely affected. We do have our Youth Intern available if there are people who need

assistance, so there has not really been any downside. We have been fortunate with skilled individual that is very resourceful and good with people.

- - **Do you think that a program like CAP should be available for communities?**
We would be happy with the CAP program and the Youth Intern. These are important to how we operate and the services that we provide.
 - **What would be the impact if the Youth Internship Program was not offered by the former Industry Canada, now Innovation, Science and Economic Development in 2015-2016?**
This would have a huge impact on our organization. It would reduce our services and also our capacity. It would place us in a difficult position. We hope that there will be programs that we can be part of. We are the ideal centre for this type of program. All Youth Interns have benefited greatly also over the years, so that would be a real loss to them.
-

- **Community:**
Sicamous
- **Organization:**
Shuswap Outreach Society
-
- **Name:**
Diana K. Stooshnov
-
- **Did you host a youth intern for the 2014-2015 Youth Internship Program?**
yes
-
- **If yes, what was the impact for your organization and community?**
This program is integral to the support and training of especially seniors in our community in using the government forms, use of their phones, laptops, computers and tablets. working with them one on one due to the diversity of products is key to help them function, pay their bills, file their taxes, complete forms either online or printed.
- **Are you a community member that has been impacted by the services offered by this program? If so, how?**
Me as a community member and supervisor of the youth have appreciated the assistance in working with our seniors.

- **Are you now, or were you once a Youth intern?**

no

- **If you answered yes, what was the value of the internship to you?**

Not answered

•

- **Have you hired Youth interns in the past? If so, what was the impact for your organization and community?**

- we have hired a youth for the past several years and so appreciate their passion and desire to teach and share their knowledge with others.

•

- **Are you a former CAP (Community Access Program) Site?**

yes

•

- **If you were a former CAP site, how did the sunset of the program impact your community?**

the program has been vital to rural areas where access to other services is slim to none. Until all the seniors who have had to learn this technology later on in life are gone, this program or its likeness is very important because it takes so much time and patience to work with seniors because their learning curve is slow, their memory issues compound the the amount of time necessary to help them out.

•

- **Do you think that a program like CAP should be available for communities?**

It is vital for small rural communities especially as the government of canada goes more and more online.

•

- **What would be the impact if the Youth Internship Program was not offered by the former Industry Canada, now Innovation, Science and Economic Development in 2015-2016?**

Sicamous would be hard pressed to find enough volunteers to take up the slack because the service is very much needed.

- **Community:**

Terrace, British Columbia

- **Organization:**

Terrace Public Library Association

- **Name:**
Steve Purita

- **Did you host a youth intern for the 2014-2015 Youth Internship Program?**
Yes we did , for the 4th year running at least!

-

- **If yes, what was the impact for your organization and community?**

As a Public Library, this program has allowed us to add a 'staff' member who is able to interface directly with the public and help educate them on myriad computer related topics on a one-to-one basis without the frequent interruptions that might arise if a front desk staff were attempting to assist them during the regular course of their duties.

As a community (particularly one with no community center, as is typical in cities this size) the public now has a safe, free place to learn skills that are critical in our day and age that would otherwise have to pay (at best) for or seek out online. The service has become indispensable for the community and would leave a large gap if it was unfunded. Our budget does not allow for this position to exist without the CAP funding.

- **Are you a community member that has been impacted by the services offered by this program? If so, how?**

I am not, i am the CAP YI supervisor (fourth year supervising program)

- **Are you now, or were you once a Youth intern?**

No.

- **If you answered yes, what was the value of the internship to you?**

Not answered

- **Have you hired Youth interns in the past? If so, what was the impact for your organization and community?**

I have hired youth interns for the past four years (this last year inclusive) and I have always observed and noted how much demand there is for it in our community. People begin asking about our CAP YI tutor in august and continue asking for them months after the March 31st end date (we do not currently use the summer student program/stream)

- **Are you a former CAP (Community Access Program) Site?**

No

- **If you were a former CAP site, how did the sunset of the program impact your community?**

Not answered

- **Do you think that a program like CAP should be available for communities?**
Yes, i do - I strongly believe this program has made a huge impact on our community and has come to depend on it!
 - **What would be the impact if the Youth Internship Program was not offered by the former Industry Canada, now Innovation, Science and Economic Development in 2015-2016?**
We have approximately 10-15 patrons a *week* that would be left without a way to get free computer related help. Some of those patrons have no other way of getting free help, as there is no community center or volunteer program for technical / computer help. The library and services to the public in general would also be negatively affected as questions normally directed to our CAPYI would have to be fielded by general staff.
-

- **Community:**
Lumby, BC
- **Organization:**
Whitevalley Community Resource Centre
- **Name:**
Not answered
- **Did you host a youth intern for the 2014-2015 Youth Internship Program?**
Not answered
- **If yes, what was the impact for your organization and community?**
Not answered
- **Are you a community member that has been impacted by the services offered by this program? If so, how?**
- Not answered
- **Are you now, or were you once a Youth intern?**
Yes, I am currently a YI and will be finishing my time at the end of March.

- **If you answered yes, what was the value of the internship to you?**
Good job experience, enjoyable helping community members and volunteering around the community.
 - **Have you hired Youth interns in the past? If so, what was the impact for your organization and community?**
Not answered
 - **Are you a former CAP (Community Access Program) Site?**
Not answered
 - **If you were a former CAP site, how did the sunset of the program impact your community?**
Not answered
 -
 - **Do you think that a program like CAP should be available for communities?**
Yes, good experience for teens and young adults trying to find job experience. Good for them to help the community and meet people in the community.
 - **What would be the impact if the Youth Internship Program was not offered by the former Industry Canada, now Innovation, Science and Economic Development in 2015-2016?**
Many people in the community would have no one to help them on a whim. So many people love and enjoy the help and assistance given to them.
-

- **Community:**
Okanagan
- **Organization:**
Accelerate Okanagan
- **Name:**
Brea Retzlaff
- **Did you host a youth intern for the 2014-2015 Youth Internship Program?**
Yes
- **If yes, what was the impact for your organization and community?**
We were able to launch a new program that helped to give entrepreneurs the basic foundational skills to start a business. We also were able to gain a bigger social media

following.

- **Are you a community member that has been impacted by the services offered by this program? If so, how?**
 - Not a community member
 -
 - **Are you now, or were you once a Youth intern?**
 - Yes I was a youth intern
 - **If you answered yes, what was the value of the internship to you?**
 - Very valuable to get real world experience. It helped me to get my job after post secondary and build my career.
 -
 - **Have you hired Youth interns in the past? If so, what was the impact for your organization and community?**
 - Not answered
 - **Are you a former CAP (Community Access Program) Site?**
 - No
 -
 - **If you were a former CAP site, how did the sunset of the program impact your community?**
 - Not answered
 -
 - **Do you think that a program like CAP should be available for communities?**
 - Yes I know our community would benefit from CAP
 -
 - **What would be the impact if the Youth Internship Program was not offered by the former Industry Canada, now Innovation, Science and Economic Development in 2015-2016?**
 - I think because we are in the technology industry it wouldn't have a huge impact if the program was run under the Innovation, Science, and economic Development
-

- **Community:**
 - Enderby

- **Organization:**
Enderby & District Chamber of Commerce
- **Name:**
Not answered
- **Did you host a youth intern for the 2014-2015 Youth Internship Program?**
yes
-
- **If yes, what was the impact for your organization and community?**
our community benefited greatly from having an intern working with them
-
- **Are you a community member that has been impacted by the services offered by this program? If so, how?**
no
- **Are you now, or were you once a Youth intern?**
no
- **If you answered yes, what was the value of the internship to you?**
Not answered
- **Have you hired Youth interns in the past? If so, what was the impact for your organization and community?**
yes, our community and organization benefits from the internship as it provides valuable educational component to our services
-
- **Are you a former CAP (Community Access Program) Site?**
yes
- **If you were a former CAP site, how did the sunset of the program impact your community?**
we still maintain the CAP site without the funding
-
- **Do you think that a program like CAP should be available for communities?**
yes
- **What would be the impact if the Youth Internship Program was not offered by the former Industry Canada, now Innovation, Science and Economic Development in 2015-2016?**
- we would not be offer the positon

-
- **Community:**
Nelson

 - **Organization:**
Nelson and District Women's Centre

 -
 - **Name:**
Not answered

 - **Did you host a youth intern for the 2014-2015 Youth Internship Program?**
Yes

 - **If yes, what was the impact for your organization and community?**
We are a small organization with a limited budget, and therefore are unable to have on staff someone dedicated to IT or communications. Having someone that could come in and help us with a long list of backlogged tasks was invaluable to us, and has made us able to do our work more efficiently (tech support), and has increased our visibility (comms work).

 -
 - **Are you a community member that has been impacted by the services offered by this program? If so, how?**
N/A

 -
 - **Are you now, or were you once a Youth intern?**
N/A

 - **If you answered yes, what was the value of the internship to you?**
N/A

 - **Have you hired Youth interns in the past? If so, what was the impact for your organization and community?**
N/A

 - **Are you a former CAP (Community Access Program) Site?**
No

 - **If you were a former CAP site, how did the sunset of the program impact your community?**
N/A

- **Do you think that a program like CAP should be available for communities?**
Absolutely
 - **What would be the impact if the Youth Internship Program was not offered by the former Industry Canada, now Innovation, Science and Economic Development in 2015-2016?**
There are so many interested and available youth with talent and initiative, and so many organizations unable to offer them opportunities without programs like this - it's invaluable and should continue.
-

- **Community:**
Parksville B.C.
- **Organization:**
Oceanside Building Learning Together Society
- **Name:**
Judi Malcolm
- **Did you host a youth intern for the 2014-2015 Youth Internship Program?**
Yes
-
- **If yes, what was the impact for your organization and community?**
The youth we hired was able to engage with the older population that we serve in a meaningful way. He built trust and helped them overcome obstacles related to the technological world.
-
- **Are you a community member that has been impacted by the services offered by this program? If so, how?**
No
-
- **Are you now, or were you once a Youth intern?**
No
-
- **If you answered yes, what was the value of the internship to you?**
Not answered
- **Have you hired Youth interns in the past? If so, what was the impact for your organization and community?**

Our organization has hired Youth interns in the past and have found it to be rewarding. This very much depends on the type of person we hire and their willingness to engage and move forward, therefore, the impact varies based on the person.

- **Are you a former CAP (Community Access Program) Site?**

yes

- **If you were a former CAP site, how did the sunset of the program impact your community?**

I wasn't here at that time, so I cannot reflect on the impact.

-

- **Do you think that a program like CAP should be available for communities?**

Of course! But it should reflect the changing times. Social media and dependence and technology should be highlighted.

-

- **What would be the impact if the Youth Internship Program was not offered by the former Industry Canada, now Innovation, Science and Economic Development in 2015-2016?**

- Youth would not have opportunities, and communities would not have the gift of their skills and insights.
-

- **Community:**

Armstrong Spallumcheen

- **Organization:**

Chamber of Commerce & Visitor Centre

-

- **Name:**

Patti Noonan

- **Did you host a youth intern for the 2014-2015 Youth Internship Program?**

Yes

-

- **If yes, what was the impact for your organization and community?**

We were able to provide paid employment to youth who would not have otherwise had employment within the community. For our organization, we were able to start tasks/programs that had been on the shelf waiting for someone to have the time/resources to do them. We also do not have the financial resources to hire someone in addition to our one full-time paid staff person - so this was a huge benefit to us. Our full-time was doing some of the technical tasks on off-time and without remuneration.

- **Are you a community member that has been impacted by the services offered by this program? If so, how?**
Not answered
 - **Are you now, or were you once a Youth intern?**
no
 -
 - **If you answered yes, what was the value of the internship to you?**
Not answered
 -
 - **Have you hired Youth interns in the past? If so, what was the impact for your organization and community?**
No - we haven't had the opportunity - but this was such a positive experience for us that we will participate again if the opportunity arises.
 - **Are you a former CAP (Community Access Program) Site?**
no
 - **If you were a former CAP site, how did the sunset of the program impact your community?**
Not answered
 - **Do you think that a program like CAP should be available for communities?**
Yes
 - **What would be the impact if the Youth Internship Program was not offered by the former Industry Canada, now Innovation, Science and Economic Development in 2015-2016?**
For us, it would mean going back to relying on volunteers and the one full-time staff member. We benefited from the enthusiasm and knowledge of our youth intern - and not sure if we would be able to continue our economic growth through innovation if we don't have access to this program. Thank you for supporting this!!!
-

- **Community:**
pei
- **Organization:**
Workforce

- **Name:**
Not answered
-
- **Did you host a youth intern for the 2014-2015 Youth Internship Program?**
Yes
- **If yes, what was the impact for your organization and community?**
The impact was for the interns as it gave them a job leading to full time employment with companies in IT mostly game development shops.
-
- **Are you a community member that has been impacted by the services offered by this program? If so, how?**
Yes the changes were very positive!
-
- **Are you now, or were you once a Youth intern?**
No
-
- **If you answered yes, what was the value of the internship to you?**
Not answered
-
- **Have you hired Youth interns in the past? If so, what was the impact for your organization and community?**
Yes
- **Are you a former CAP (Community Access Program) Site?**
yes
- **If you were a former CAP site, how did the sunset of the program impact your community?**
The program usage was Dieing off anyway so the changes were needed
- **Do you think that a program like CAP should be available for communities?**
No libraries now fill that role. Reinvest
- **What would be the impact if the Youth Internship Program was not offered by the former Industry Canada, now Innovation, Science and Economic Development in 2015-2016?**
The way it was then the impact would be the last few cap sites close. If it goes the new direction the potential is life changing for the interns making that first connection into the private sector. Well done ISED!

